Future-Proof Your Organization from Cybercrime

Rest easy with rapid incident response from PacketWatch and robust backup and recovery capabilities from Expedient in the case of a breach.

Not If, but When

Despite your best efforts, breaches happen. When an incident occurs, you need an experienced incident response team on standby and fast recovery capabilities to minimize business impact.

PacketWatch has partnered with Expedient to provide a comprehensive cyber-attack recovery solution including our Incident Response Retainer (IRR) and Disaster Recovery as a Service (DRaaS) services.

Swift Response and Threat Eradication

PacketWatch has over a decade of experience in responding to sophisticated cyberattacks. Our incident response team is comprised of elite, battle-hardened security analysts, ready to deploy immediately, 24/7.

Once engaged, our analysts jump into action and our staff provide critical updates throughout the remediation process, keeping your team and vendors in the loop.

Rapid Recovery for Business Continuity

Expedient's data backup and recovery services include near real-time backup capabilities and the ability to restore your data in under 10 minutes. Their solution provides full network failover and is backed by a 100 percent Service Level Agreement to provide unparalleled resiliency in the face of a breach.

Minimize Risk, Maximize Utility

Receive additional value from PacketWatch's IRR by repurposing unused incident response hours, using them to improve proactive security measures. Unspent hours can be used for advisory services such as IR Plan Development or Tabletop Exercises.

Key Benefits

Defense on Standby: Purchase your incident response protection ahead of time to reduce the time to recovery. PacketWatch Incident Response is available 24/7. We take time to understand each client's unique network environment and IR plan.

Minimize Business Disruption: Restore business operations with Expedient's DRaaS solution, designed to mitigate ransomware. Their service has a Recovery Time Objective (RTO) of less than 10 minutes and a 100 percent SLA.

Reduce the Cost to Recover: PacketWatch is consistently more efficient by up to 30 percent less than the Policy retainer amount.

Build Resilience: Clients can reallocate unused IRR hours towards our Advisory Services which include Tabletop Exercises, Incident Response Planning and Development, Training, and GRC consulting.

PacketWatch Incident Response Retainer (IRR)

Our security analysts are specialized in combatting sophisticated and persistent threats. We work tirelessly to quickly triage cyber incidents, provide recovery guidance, and deliver authoritative answers alongside diligent reporting.

We also offer additional value in our policy by allowing clients to reallocate unused retainer hours towards proactive security services. Retainers lock in specialty pricing for additional hours and Advisory Services.

Features:
- Prepaid Block of Hours (minimum 40)
- 24/7 Support Hotline
- 2-Hour Service Level Agreement for Initial IR Scoping Call
- Repurpose unused hours for Advisory Services
- Access to the PacketWatch Platform, our proprietary threat-hunting platform
- 1-Year Term

Clients can use their unused hours for the following cybersecurity needs:
- Response Readiness Assessment
- IR Plan Assessment Services
- IR Plan and Playbook Development Services
- Incident Response Tabletop Exercises
- Cyber Threat Intelligence Scan

Expedient Push Button Disaster Recovery

When you're in the middle of an incident, the speed at which you can resume business immediately impacts the bottom line for your organization. Expedient understands disaster recovery, providing near-real-time RPO (Recovery Point Objective) and an RTO (Recovery Time Objective) of less than 10 minutes.

Receive continuous data protection through journal-based disaster recovery, powered by Zerto. This automated network failover solution is ideal for business-critical and data-intensive workloads, on top of ransomware protection.

Features:
- Guaranteed Dedicated Resources
- Automated Network Failover
- Secondary Resource Utilization
- Post-Launch Testing
- 100 percent Service Level Agreement
- Monitoring Dashboards

About PacketWatch

PacketWatch is a cybersecurity firm focused on incident response, managed detection and response, forensics, and advisory services utilizing our proprietary network-based threat-hunting platform.

Our approach extends network visibility beyond traditional perimeter defenses to identify and eliminate threats before they can cause damage. We understand that the right tools are essential, but we also know that it's people who respond to incidents, remediate security gaps, and restore confidence in an organization's cybersecurity defenses.

About Expedient

Expedient offers award-winning cloud solutions and managed services, including best-in-class disaster recovery, security and compliance, and more. We provide innovative multi-cloud capabilities deliver best-in-class services that offer unprecedented visibility, transparency, and fine-tune control across on-prem, colocation, enterprise, hybrid, and hyperscale cloud platform.

We help our clients overcome the challenges of modernizing and managing their IT infrastructure across multi-cloud environments.