When it comes to AI

# Lead, Don't Lag

Leveraging AI is easy—deploying it securely, responsibly, and at scale is more challenging. And with the rise of Shadow AI, using unauthorized public AI tools like ChatGPT, implementing AI with safeguards and governance is of the utmost importance.

PacketWatch and our partner Expedient understand the complexity and unique set of data privacy and compliance measures needed to implement AI while minimizing risk.

## Develop a Security-First AI Policy

While many organizations are using copy-and-paste AI use policies, they overlook the nuances required to create a realistic and enforceable policy. Developing a well-defined, practical AI policy is one of the most important steps in responsible AI implementation.

PacketWatch's Advisory Services team, a powerhouse of governance, compliance, and risk management (GRC) experts, is well-versed in the current and upcoming compliance concerns around AI, ensuring your AI compliance is in safe hands.

Our experts will help you define how AI will be used within your organization, what data can be shared with public AI tools, a process for approving new AI tools and use cases, and understand the complex terminology associated with AI.

## Deploy AI Confidently

Expedient is leading the way for enterprise AI with their AI CTRL suite of solutions. Their secure AI Gateway streamlines the AI implementation process by providing a central hub to connect users with a curated selection of AI models—public and private—while ensuring data integrity through comprehensive access and privacy tools.

Additionally, the Gateway offers a comprehensive set of documented programming interfaces that can be used to inject AI capabilities into existing and new business applications to deliver clear, objective ROI.

## Key Benefits

**Eliminate Shadow AI:** Expedient's Secure AI Gateway can redirect public AI chat users to a secure, sanctioned, and fully customizable chat client.

**Designed for Compliance:** Ensure users adhere to your organization's custom AI policy through Role-Based Access Control (RBAC), Single Sign-On (SSO), and logging capabilities.

**Data Privacy:** Protect sensitive personally identifiable information (PII) and other proprietary intellectual property and company-confidential data.

**Easy Setup:** Designed for straightforward integration within existing infrastructure.

**Instant ROI:** Immediately see value by integrating AI into select business use cases like support ticket summarization, business report generation, or automated RFP responses.

## PacketWatch AI Policy Development

Our Advisory Services team understands the Governance, Risk Management, and Compliance challenges and complexities of implementing AI at scale.

Our AI Policy Development service provides a comprehensive security-first approach to crafting and implementing AI policies that align with your organization's specific goals, regulatory requirements, and ethical standards.

Our service includes the following:

**Stakeholder Interviews:** We gather insights on the acceptable use, concerns, risks, benefits, and expectations for AI use within the organization.

**Risk Assessment and Mitigation:** We identify potential risks associated with AI implementation and work hand-in-glove to develop strategies to mitigate them.

**Creation of an AI Policy:** We work with you to create a foundational, practical policy for AI that conforms with your company's regulatory requirements and objectives.

**Consulting for Monitoring and Auditing AI Policy Compliance:** Policies are only as useful as their ability to be enforced and measured. Our team can assist you in developing detailed procedures for continuous monitoring and periodic audits, ensuring compliance is met.

## Expedient Secure AI Gateway

Responsibly implement AI with security, governance, and observability.

Secure AI Gateway streamlines the AI implementation process by providing a central hub to connect users with a curated selection of AI models—public and private—while ensuring data integrity through comprehensive access and privacy tools.

Additionally, the Gateway offers a comprehensive set of documented programming interfaces that can be used to inject AI capabilities into existing and new business applications to deliver clear, objective ROI.

**Security Control:** SSO and Role-Based Access Control ensures secure and appropriate tool usage.

**Tool Redirection:** Mitigate risks by redirecting public AI chat users to a secure, sanctioned, and fully-customizable chat client.

**Multi-Model Support:** Access a variety of public and private AI models to meet diverse operational needs.

**Data Privacy:** Protect sensitive, personally identifiable information (PII), and proprietary company data.

**Logging Capabilities:** Improve system oversight and see historical use data.

## About PacketWatch

PacketWatch is a cybersecurity firm focused on incident response, managed detection and response, forensics, and advisory services utilizing our proprietary network-based threat-hunting platform.

Our approach extends network visibility beyond traditional perimeter defenses to identify and eliminate threats before they can cause damage. We understand that the right tools are essential, but we also know that it's people who respond to incidents, remediate security gaps, and restore confidence in an organization's cybersecurity defenses.

## About Expedient

Expedient offers award-winning cloud solutions and managed services, including best-in-class disaster recovery, security and compliance, and more. They provide innovative multi-cloud capabilities, delivering services that offer unprecedented visibility, transparency, and fine-tune control across on-prem, colocation, enterprise, hybrid, and hyperscale cloud platform.

Expedient helps clients overcome the challenges of modernizing and managing their IT infrastructure across multi-cloud environments.